



City of San Jacinto

Water Utilities Department

Start Service Process

✓ Verify Your Address:

Before submitting a service request Application, please verify the service location. There are 3 water agencies within the San Jacinto City limits. To identify your service provider, please call our customer service representatives at (951) 537-6386 or email sjwater@sanjacintoca.gov. You can also refer to the [Water Boundary Map](#).

✓ Documents Required:

- Proof of residence with your name and service location. Acceptable documents include:
 - ◊ closing statement
 - ◊ grant deed
 - ◊ rental/lease
 - ◊ listing agreement
- Service request application
- Valid government-issued photo ID
- Social Security Number or Federal Identification Number

✓ Deposit:

Deposits range from \$0 - \$210 per residential unit. Total deposit may be determined by applicant's creditworthiness. *Options include:*

- *Without Credit Verification:* \$210 per unit. (\$150 for services without sewer connection)
- *With Credit Verification:* By written authorization on the service request application, a credit report can be run to determine the amount of the deposit, based on the applicant's credit score. (\$14.50 application processing fee will apply)
- *Existing Customers:* Customers active accounts and without late payments for the last 12 consecutive months will have NO DEPOSIT REQUIRED.

A minimum of 24 hours is required to process all requests

Please Note: City offices are closed every Friday